



Enabling patient centered care for Medical Home



PATIENT ENGAGEMENT PORTAL

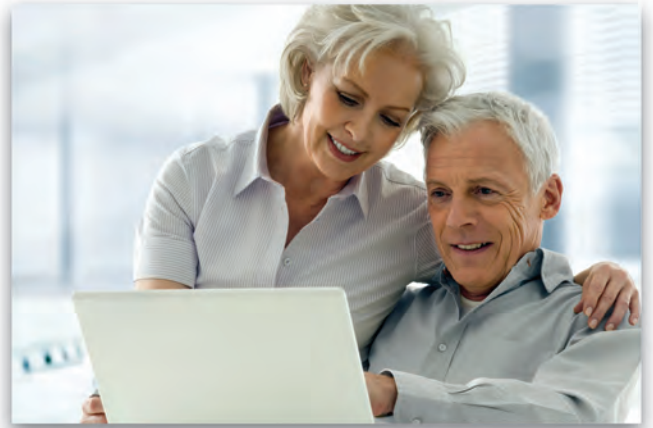
POWERED BY

NAVIGATING CANCER & BLOOD DISORDERS

Your Partner in Patient Centered Care

Medical Home is a concept that started in primary care, but for cancer patients, the medical oncologist typically becomes their primary doctor to coordinate care during and after treatment. Although Medical Home models are new in oncology, pilots are emerging around the country to better define the model and payers have been clear that they will pay differentially for oncology practices that support this model.

The oncology medical home model requires a patient portal to optimize care coordination and produce enhanced outcomes relating to the quality, efficiency and cost of patient care.



EMR Agnostic, Oncology specific & more features than any other patient portal

Contact us today to see why Navigating Cancer is the only choice to enable medical home in your practice.

“The Oncology Medical Home requires a patient portal to optimize care coordination”

The following are the Navigating Cancer features that map to the medical home requirements*

Navigating Cancer Feature	Medical Home Requirement
ONLINE SECURE MESSAGING	Provide timely two way communication and clinical advice by secure electronic messages.
PRESCRIPTION & APPOINTMENT REQUESTS	Provide the ability for patients to request appointments, prescription refills, referrals and test results.
ON DEMAND ACCESS TO PATIENT HEALTH RECORD	Provide on demand access to patients to health information (problem list, diagnoses, test results, medications, allergies) and clinical summaries.
PATIENT EDUCATION PROGRAM	Provide personalized patient education using certified EHR technology.
CARE MANAGEMENT: Daily health journal, follow up form between appointments, complete family history	Provide self management tools for patients to record self management results.
PATIENT SATISFACTION SURVEYS	Conduct a survey to evaluate patient/family experiences on at least three of the following categories (access, communication, coordination)
ONLINE PATIENT REGISTRATION	Use an electronic system to record structured data for demographics, family history, problems, medications, allergies, advance directives, tobacco use, immunizations and communication needs.
SPANISH LANGUAGE VERSION	Provide culturally and linguistically appropriate services, including patient education in the languages of its population.

* Adopted from the NCQA Patient Centered Medical Home certification requirements for primary care. Specialty requirements for oncology are expected in early 2013.